

# Appendix C

## Non-NHS Services Provided by Community Pharmacists

Community pharmacy contractors, in Harrow, may provide a range of services directly to their customers, which are not commissioned by NHSE, the LA, the CCG or other NHS Services. These are referred to as 'Non-NHS' services within the PNA.

The table below provides a flavour of these non-NHS services, although the scope of the service offered varies from pharmacy to pharmacy.

Customers may be required to pay for some of these services; however, others may be provided 'free of charge' as a value added service.

Service	Description of service
<b>Repeat Prescription Services</b>	<ul style="list-style-type: none"> <li>▪ Ordering repeat medication from the GP on behalf of the patient (includes a check as to what is required rather than ordering all repeat medicines)</li> <li>▪ Collecting the repeat prescription from the GP</li> <li>▪ Home delivery service</li> </ul>
<b>Health Assessments and Diagnostic Testing</b>	<ul style="list-style-type: none"> <li>▪ Blood pressure checks</li> <li>▪ Cholesterol tests</li> <li>▪ Blood glucose tests</li> <li>▪ Body mass index calculation</li> <li>▪ Pregnancy testing</li> </ul>
<b>Travel Services</b>	<ul style="list-style-type: none"> <li>▪ Advice on keeping healthy on holiday</li> <li>▪ Sale of 'Over the counter' anti-malarial medication</li> <li>▪ Supply of 'prescription only' anti-malarial medication under a PGD</li> <li>▪ Travel vaccines</li> </ul>
<b>Vaccination</b>	<ul style="list-style-type: none"> <li>▪ Seasonal influenza vaccine (e.g. for people who do not meet NHS criteria)</li> </ul>
<b>Erectile Dysfunction service</b>	<ul style="list-style-type: none"> <li>▪ Advice and supply of medicines (under PGD) to men who suffer from erectile dysfunction</li> </ul>
<b>Hair loss</b>	<ul style="list-style-type: none"> <li>▪ Supply of medication (via PGD) for hair loss</li> </ul>
<b>Support for Long Term Conditions</b>	<ul style="list-style-type: none"> <li>▪ Asthma</li> <li>▪ Diabetes</li> </ul>
<b>Weight management services</b>	<ul style="list-style-type: none"> <li>▪ Measurement of BMI</li> <li>▪ Advice on healthy eating, exercise and weight management</li> <li>▪ Lipotrim Programme. This consists of:               <ul style="list-style-type: none"> <li>○ Supply of total food replacement products</li> <li>○ Set goal for weight loss</li> <li>○ Weekly pharmacy visits to monitor weight and ketones in urine</li> <li>○ Support and encouragement to stick to the programme</li> <li>○ Support with returning to regular meals (plus maintenance products if required)</li> </ul> </li> </ul>
<b>Independent Living Aids</b>	<ul style="list-style-type: none"> <li>▪ Supply of aids to support independent living at home</li> </ul>
<b>Training on medicines</b>	<ul style="list-style-type: none"> <li>▪ GP Registrars</li> <li>▪ Care Home staff</li> </ul>